

Terms and Conditions – The Barns

Thank you for choosing to book with us. We look forward to welcoming you. By making a booking, you are entering into a legal agreement with us. Please read the following terms and conditions carefully.

Deposit

To secure your booking, we require a deposit equivalent to the first night's stay.

If you cancel your booking, the following terms apply:

- Cancellations made **more than 5 days before arrival**: no charge
 - Cancellations made **5 days or less before arrival**: the full cost of the first night will be charged
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Prices

All prices include accommodation and breakfast.

Payment can be made by cash, debit card, or credit card.

Pets

Pets are not permitted on the premises.

Cancellation and Insurance

Once your booking is confirmed, it forms a legal contract.

- Cancellations made up to 5 days before arrival incur no charge
- Cancellations made within 5 days of arrival, or failure to arrive, will result in a charge for the first night
- Once checked in, you are liable for the full cost of your stay as booked

We recommend taking out travel cancellation insurance to cover unforeseen circumstances.

Non-Availability

In the unlikely event that your accommodation becomes unavailable due to circumstances beyond our control, we will:

- Endeavour to offer suitable alternative accommodation

Our liability will not extend beyond this.

Arrival

We operate a self check-in system. Full details will be sent a few days prior to your arrival.

- Check-in is available from **4:00 PM onwards**
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Departure

- Check-out time is **by 11:00 AM**

Your bill, including any additional services, is payable on departure.

For departures before **7:00 AM**, we kindly ask that you settle your bill the evening before.

E-Bike Charging and Storage Policy

For safety and insurance reasons:

- Charging of e-bikes or their batteries is **not permitted anywhere on the premises**
- We do not provide facilities for secure e-bike storage

Guests are advised to arrange alternative storage and charging solutions prior to arrival.

Damages, Breakages, and Missing Items

Please take care of the accommodation and its contents.

- Guests are responsible for any damage or breakages caused
- Please report any issues as soon as they occur
- Minor breakages are not usually charged
- Significant damage may result in an invoice for repair or replacement
- Any items removed without prior agreement will be charged

Liability

We do not accept liability for:

- Loss, damage, or injury to guests
- Loss or damage to vehicles or personal belongings

Unless proven to result from negligence by us or our contractors acting in the course of their duties.

Data Protection

Any personal data collected during the booking process may be stored electronically and handled in accordance with applicable data protection laws.

If you have any questions prior to your stay, please do not hesitate to contact us.
